

Before attempting to answer questions on the following pages we would like you to provide your contact details for future references.

Name:

Designation:

Organisation:

Address:

Phone:

Email:

You can be assured that all information gathered from this survey will be kept confidential as it will only be used for research purposes.

Thank you for participating.

Questionnaire on Internet Service Providers (ISPs)

Note: Some of the questions will be answered with a short explanation. You can have multiple answers for questions 1, 6 and 7.

Target Group: ISP Clients

1) Who is your Internet Service Provider?

- Telikom

 Bmobile_Vodafone

 Digicel

 Datec
 Daltron

 Digitec

 Others

If your answer is **Others**, please specify:

2) How effective is the quality of service provided by your ISP?

- Excellent

 Very Good

 Good

 Poor

If your answer is **Poor**, please specify:

3) Are there any control measures provided by your ISP?

- Yes

 No

 Not Sure

4) Do you have your own set of control measures?

- Yes

 No

If your answer is **Yes**, please specify:

5) Do you know of any foreign company (ISP) providing Internet Services in your Province?

- Yes

 No

 Not Sure

If your answer is **Yes**, please specify:

6) What type of medium do you use to access Internet?

- Mobile Phone

 USB Dongle

 WiFi / Mini Pocket WiFi

 ADSL
 Fibre Optic

 Coaxial Cable

 Satellite

 Others

If your answer is **Others**, please specify:

7) Why do you use the Internet?

- Email

 Search Online

 Internet TV

 Online Financial/Accounting Systems
 Social Media

 Online Studies

 Others

If your answer is **Others**, please specify:

8) What would be the estimated number of users that have access to Internet within your organisation?

- Less than 10

 10 - 50

 50 - 100

 100 - 150

 150 and more

9) If you wish to provide any additional information, then use the space provided below:

A large, empty rectangular box with a thin black border, intended for providing additional information. The box is currently blank.